



ClearPath Catalysts

Clearing the path to success

8-Step Root Cause Analysis

DEFINE

1

Define the Problem

Clearly articulate the issue to be addressed, what is the problem being observed.



2

Collect Data

Gather relevant information and evidence to clearly demonstrate the problem statement.



CONTAIN

3

Determine Containment

What is the direct cause of the problem? How can the issue be contained?



4

Impliment Containment Action

Initiate quick fix to contain the issue in the short term.



5

Identify the Root Cause

Use analysis techniques, such as the 5-Why's, to find the underlying cause of the problem.



ELIMINATE

6

Develop the Solutions

Generate and evaluate potential solutions to address the root cause.



7

Impliment the Solution

Plan and execute the chosen solution.



8

Monitor Results

Monitor and track the effectiveness of the chosen solution.

